

**Town of Terra Nova  
Regular Council Meeting  
May 14, 2025**

Minutes of the council meeting of The Town of Terra Nova, held on Wednesday, May 14, 2025, at 6:05pm.

**Members Present**

Mayor	Andrea Cornell
Deputy Mayor	Julie Pike
Councillor	Roger Baird
Councillor	Edward Osmond
Councillor	Linda Hillier-Smith

**Also, Present**

Town Clerk Manager	Angela Penney-Tucker
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**Absent**

**Adoption of Agenda**

No. 25-047

Moved by Councillor Baird, seconded by Deputy Mayor Pike to adopt the agenda.

In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.

Opposed: 0

Motion Carried

**Minutes:**

**Regular meeting on April 16, 2025**

Mayor Cornell asked if there were any errors or omissions in the minutes from the April 16, 2025, Council meeting.

No. 25-048

Motion made by Deputy Mayor Pike to adopt the minutes of the council meeting of April 16, 2025. Motion seconded by Councillor Baird.

In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.

Opposed: 0

Motion Carried

## **Delegations: NONE**

Mayor Cornell asked that all cell phones in the gallery are silenced and if you need to take a call or respond to a message, please leave the gallery out of courtesy. Thank-you for your co-operation.

## **Business Arising:**

Town Policies and regulations update: NONE

Decommission of playground equipment steel – We will ask the town worker if any is needed for any town projects and also reach out to the fire department to see if they can avail of any of it and if any left it can be put out on bids.

New Streetlight for Sparkes Lane – NL Power was out and viewed the area and installation is set to be installed at no installation cost in the next 8 business days.

## **Correspondence:**

MAA update – Read and included in the minutes.

## **Committee Reports:**

### **Finance & Heritage– Councillor Hillier-Smith**

- Current Operating Balance May 14, 2025 – \$399,366.34.
- Gas Tax Account Total May 14, 2025 - \$17,146.64.
- Accounts receivable owed on May 14, 2025, is \$93,183.33. List included in minutes.
- The Vendors Summary list May 14, 2025, totals \$5,391.93. List included in minutes.

**No. 25-049**

**Motion made by Councillor Hillier-Smith to pay these invoices as tabled. Motion seconded by Councillor Baird.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

We revisited the amount of interest on overdue accounts to keep it in line with the Bank of Canada's interest rate. The Bank of Canada's interest rate is now at 2.75% Going forward we will view the Bank of Canda rates yearly and adjust accordingly.

**No. 25-050**

**Motion made by Councillor Hillier-Smith to change the interest rate to 2.75% on overdue accounts to align with the Bank of Canada's interest rate. Motion seconded by Deputy Mayor Pike.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

We have three price quotes for the building materials for the pump house and the lowest price came in at \$1,498.75 plus HST from Castle. Budget amount was \$1,500.00

**No. 25-051**

**Motion made by Councillor Hillier-Smith to purchase the building materials for the pump house at the lowest price amount of \$1,498.75 plus HST. Motion seconded by Councillor Baird.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

We budgeted \$1,500.00 for eight new picnic tables to be built. Out of three price quotes the lowest price came in for the supplies at \$1,172.64 plus HST from Castle.

**No. 25-052**

**Motion made by Councillor Hillier-Smith to purchase the building materials for eight new picnic tables at the lowest price amount of \$1,172.64 plus HST. Motion seconded by Councillor Baird.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

We got three prices on a pallet of cold patch for the season and the cheapest price came in at \$1,878.08 plus HST. As per the town worker we don't need anymore calcium at this time.

**No. 25-053**

**Motion made by Councillor Hillier-Smith to purchase the pallet of cold patch at the lowest price amount of \$1,878.08 plus HST. Motion seconded by Councillor Baird.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

Council will meet at the Municipal building at 4:00PM on May 26, 2025 to decide areas for paving. Will need measuring tape and spray paint.

### **Public Works, Communication, Grants update – Deputy Mayor Pike**

The scope of work for road paving this spring is still a work in progress until areas are determined. We had a request come into Council for some of the crush stone at the Municipal Building to be used to repair the holes on Shady Lane. In the last meeting we said it would be used to fill in the holes again on Farm Road and some other higher traffic areas around town. The town worker has filled in some holes around town, and we still have some left over so the town worker can now move to the unpaved side roads to fill in some of the larger potholes.

- Update on grants – We have received one application for a student worker so far. There is still nothing back yet on the Provincial Student Grant. The bids for the install of the slide closed Monday and we did not receive any bids. As per the Public Procurement Agency if no bids come in through public bidding, then we can go to a limited call with trying to get three price quotes. We have reached out to two companies for some price quotes and are just waiting to hear back from them. If Council knows of any companies to contact let Angela Know.

### **Ralph Calloway Memorial Park, Park Liaison, Crown Lands – Mayor Cornell**

- Update on second stage with septic in RCM Park –The 24-hour pump test is completed, and we are waiting on the results then we will be able to continue to the next step, and we have started a scope of work for the pump house and electrical to be reviewed and put out for tender. The pump house materials now can be ordered.
- There will be three sites roped off as monies still owing for prior year(s).
- The garbage boxes at the park have been unlocked for the season and the 2025 paid tags are being prepared to be posted on the sites for the season that have their fees for 2025 paid in full.
- The rules of the Ralph Calloway Memorial Park were read and included in the minutes.
- Crown lands update – We have one file into our lawyers to complete the deed of conveyance.
- Pine Tree Lots –We are still waiting to hear back from Crown Lands

## **Social, Student Employment, Municipal Affairs, Public Relations, Beautification**

- Municipal Affairs update –NONE
- Public Relations: The 2025 Symposium went well and was very informative as per Mayor Cornell. Some of the topics were:  
MNL notice on Cellular service read and included in the minutes. Climate Ready NL services available for towns that are interested. Make your Mark MNL spoke on the elections upcoming this fall. There was a section on home care and there is a guide placed at the town office for viewing. TI security was stressed reminding everyone not to open emails you don't know as hackers are getting crafty.
- Angela will reach out to TI on street cleaning due to a lot of sand on roadways.
- Parks Canada will have their quarterly meeting on May 23th and Mayor Cornell will be attending.
- There is some brush cutting being done on route 301 – great to see.
- The town quad starting motor has been ordered.
- The service on the heat pumps at the Eddie Eastman Hall and the Firehall will be completed next week.
- Beautification update –The sign is now updated regularly again for the season. The flower budget is \$500.00 and should be purchased between now to mid June. Mayor Cornell normally picks up from Hannah's Garden each year.

### **No. 25-054**

**Motion made by Councillor Hillier-Smith to purchase the flowers for the town up to the budget amount of \$500.00. Motion seconded by Councillor Baird.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

- Some of the ceiling tiles need to be replaced at the Eddie Eastman Hall. Angela to get prices on approx. six tiles.
- Council decided to put a notice out for the bins to be planted and maintained by people interested in the community and if more interest than bins then it would go to a draw.

We have Deputy Fire Chief Valerie Storie sitting at the table this evening. She said the annual toll booth will go ahead this weekend by the fire department. There will be fire regulations to be posted at the Ralph Calloway Memorial Park and around town on the fire regulations in place. There is a NO OPEN FIRE BAN on now and the Deputy Fire Chief will work with Mayor Cornell on the information for a notice and phablets to be handed out this weekend.

### **New Business:**

- Terra Nova Cabin Owners Eddie Eastman Hall rental – They have requested to use the building for their annual meeting on this Sunday May 18, 2025. In the past years there has been no charge for this rental.

#### **No. 25-055**

**Motion made by Councillor Hillier-Smith to let the Terra Nova Cabin Owners use the Eddie Eastman Hall at no charge for their annual meeting. The clean up process still must be followed. Motion seconded by Deputy Mayor Pike.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

- Item list for town maintenance worker – This list was emailed out to Council to review. Items can be purchased in the budget for the maintenance shed.

#### **No. 25-056**

**Motion made by Deputy Mayor Pike to purchase the items needed for maintenance including a recoil kit not a new chainsaw. Motion seconded by Councillor Baird.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

**Opposed: 0**

**Motion Carried**

- The Terra Nova Community Workers would like to ask permission to use the bbq and games for Canada Day. All of Council is in agreement with this.
- Spring clean-up dates – Reminder that Clean-up week for the spring of 2025 will be the first week in June. June 2-6, 2025.

### **Permits**

- 8 permits issued since the last meeting.

**Next meeting –Wednesday June 25, 2025 at 6:00PM**

#### **No. 25-057**

**Motion made by Councillor Baird to adjourn the meeting at 7:25PM. Motion seconded by Deputy Mayor Pike.**

**In favour: Mayor Cornell, Deputy Mayor Pike, Councillor Baird, Councillor Osmond, Councillor Hillier-Smith.**

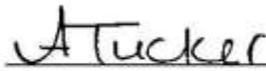
**Opposed: 0**  
**Motion Carried**

**ADJOURNMENT**

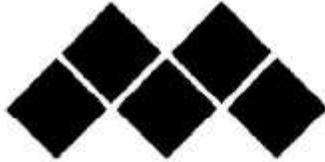
**7:25 PM**



\_\_\_\_\_  
Mayor/Deputy



\_\_\_\_\_  
Clerk



## **Municipal Assessment Agency**

| St. John's | Gander | Corner Brook |

Phone: 1-877-777-2807

Email: [info@maa.ca](mailto:info@maa.ca)

# Memo

**Date:** March 28, 2025

**Attention:** Mayor and Councillors

**From:** Municipal Assessment Agency's Board of Directors  
Mayor Tony R. Keats, Central Director

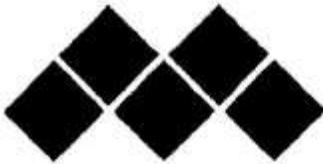
**RE:** **Update on the Municipal Assessment Agency**

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The Board of Directors of the Municipal Assessment Agency (MAA) held its first meeting of the year virtually on March 13, 2025. Committee meetings were conducted that same day.

Some of the key issues addressed by the Board included:

- The Board reviewed human resources in terms of outlooks, recruitment and retention strategies, labour relations, occupational health and safety, and training and development initiatives.
- MAA completed aerial imagery reviews for Spaniard's Bay, Salmon Cove, and Holyrood. Significant property change and value increases were found in all three municipalities.
- The Agency's CEO is scheduled to present the valuation results for the 2026 tax year at Municipalities Newfoundland and Labrador's Central Regional Meeting in Twillingate on April 4, 2025. The CEO will also participate in MNL's Northern-Western and Labrador regional meetings later this year.
- MAA is a gold sponsor of the Professional Municipal Administrators Annual Convention and Trade Show in St. John's, scheduled April 8-10, 2025. The CEO will present on behalf of the Agency, and the Leadership Team will demonstrate the new client portal launching this spring.
- MAA is also a gold sponsor for the 2025 Municipal Symposium, hosted by Municipalities Newfoundland and Labrador, scheduled May 1-3, 2025, in Gander. The CEO will deliver a presentation on behalf of the Agency.



- The annual notices of assessment will be mailed out on June 2, 2025.
- The Board discussed implications of the province's new *Towns and Local Service Districts Act*, particularly in relation to the assessments of 42 new municipalities.
- Current contractual agreements were reviewed, together with the Agency's financial statements and accounts receivable report as of the third quarter (December 31, 2024).
- The Board congratulated Mayor Betty Moore of Clarke's Beach, who is also the board Chair and Avalon Director, on receiving the Newfoundland and Labrador Confederation 75<sup>th</sup> Anniversary Medal (1949–2024). Mayor Moore was among 17 distinguished recipients recognized at a ceremony on December 18, 2024, for their significant contributions to their communities and the province.
- The next Board meeting is scheduled June 5-6, 2025, in Gander.

Municipalities considering new projects that support property assessment and valuation services, including GIS or imagery initiatives, are encouraged to contact the Agency to explore potential funding opportunities through MAA's Collaborative Initiative Fund.

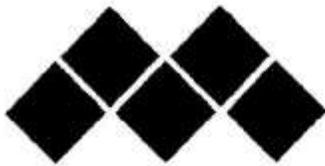
Thank you for your continued support. Please feel free to contact me by phone or email if you have any questions or concerns regarding the assessment service.

The following page provides a current list of MAA's Board of Directors.

Sincerely,

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**Tony R. Keats**, Central Director  
Municipal Assessment Agency  
Phone: 709-424-0257  
Email: [tonyrkeats@icloud.com](mailto:tonyrkeats@icloud.com)



# MAA Board of Directors

As of March 13, 2025

**Avalon Director**  
(Chair)

**Mayor Elizabeth A. Moore**  
Clarke's Beach

**Representative of Municipalities  
Newfoundland Labrador (MNL)**  
(Vice-Chair)

**Deputy Mayor Roger Barrett**  
Western Director (MNL)  
Reidville

**Central Director**

**Mayor Tony R. Keats**  
Dover

**Eastern Director**

**Councillor David Hiscock**  
Bonavista

**Labrador Director**

**Councillor Deborah Barney**  
L'Anse au Loup

**Urban Director**

**Deputy Mayor Mary Thorne-Gosse**  
Torbay

**Western Director**

**Councillor Amanda Freake**  
Deer Lake

**Representative of the Professional  
Municipal Administrators (PMA)**

**Ms. Connie Reid, President (PMA)**  
Reidville

**Taxpayer Representative**

**Mr. Dean Ball**  
Deer Lake

**Taxpayer Representative**

**Mr. Allan Hawkins**  
Pleasantview

**Town of Terra Nova**  
**Vendor Aged Summary As at 05/14/25**

Name	Total	Current	31 to 60	61 to 90	91+
Central Newfoundland Waste Ma...	409.20	409.20	-	-	-
Credit Recovery (2003) Ltd.	23.00	23.00	-	-	-
North Atlantic - Rudy's Gas Bar	68.32	68.32	-	-	-
OMB Parts & Industrial Ltd	311.02	311.02	-	-	-
Ralph, Kim	1,322.50	1,322.50	-	-	-
Storie, Valerie	1,960.69	1,960.69	-	-	-
Whalen Law	1,297.20	1,297.20	-	-	-
<b>Total outstanding:</b>	<b>5,391.93</b>	<b>5,391.93</b>	<b>-</b>	<b>-</b>	<b>-</b>

**Town of Terra Nova**  
**Customer Aged Summary As at 05/14/25**

Total	Current	31 to 60	61 to 90	91+
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
714.18	0.00	394.39	13.77	306.02
862.50	0.00	862.50	0.00	0.00
-2.50	0.00	-2.50	0.00	0.00
862.50	862.50	0.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
861.95	0.00	862.50	0.00	-0.55
862.50	0.00	862.50	0.00	0.00
789.98	0.00	789.98	0.00	0.00
780.00	0.00	780.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
760.00	0.00	760.00	0.00	0.00
760.00	0.00	760.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
662.46	0.00	662.46	0.00	0.00
380.00	0.00	380.00	0.00	0.00
647.64	0.00	421.67	39.87	186.10
370.00	0.00	380.00	0.00	-10.00
760.00	0.00	760.00	0.00	0.00
374.09	0.00	380.00	0.00	-5.91
789.74	0.00	789.74	0.00	0.00
862.00	0.00	862.50	0.00	-0.50
380.00	0.00	380.00	0.00	0.00
376.00	0.00	380.00	0.00	-4.00
1,591.01	0.00	862.50	0.00	728.51
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.07	0.00	862.50	0.00	-0.43

380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
920.00	0.00	920.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
410.00	30.00	380.00	0.00	0.00
0.16	0.00	0.16	0.00	0.00
380.00	0.00	380.00	0.00	0.00
180.00	0.00	180.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
920.00	0.00	920.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
862.50	0.00	862.50	0.00	0.00
862.50	0.00	862.50	0.00	0.00
9,096.70	0.00	1,217.08	347.92	7,531.70
410.00	30.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
755.00	0.00	760.00	0.00	-5.00
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
861.84	0.00	861.84	0.00	0.00
866.64	0.00	866.64	0.00	0.00
380.00	0.00	380.00	0.00	0.00
760.00	0.00	760.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
618.79	0.00	862.50	0.00	-243.71
380.00	0.00	380.00	0.00	0.00
920.00	0.00	920.00	0.00	0.00
760.00	0.00	760.00	0.00	0.00
920.00	0.00	920.00	0.00	0.00
-0.02	0.00	0.00	-0.02	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
760.00	0.00	760.00	0.00	0.00
115.00	0.00	0.00	0.00	115.00

920.00	0.00	920.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
-463.02	0.00	0.00	0.00	-463.02
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
818.09	0.00	820.00	0.00	-1.91
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
377.14	0.00	380.00	0.00	-2.86
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
400.00	20.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
1,226.55	0.00	52.82	50.54	1,123.19
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
930.90	0.00	862.50	0.00	68.40
862.49	0.00	862.50	0.00	-0.01
862.50	0.00	862.50	0.00	0.00
862.50	0.00	862.50	0.00	0.00
-71.88	-71.88	0.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
300.39	0.00	300.39	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
0.10	0.00	0.10	0.00	0.00
843.55	0.00	862.50	0.00	-18.95
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
180.00	0.00	180.00	0.00	0.00
1,160.00	0.00	1,160.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00

374.82	0.00	380.00	0.00	-5.18
380.00	0.00	380.00	0.00	0.00
-0.10	0.00	0.00	0.00	-0.10
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
770.00	0.00	780.00	0.00	-10.00
380.00	0.00	380.00	0.00	0.00
2,692.45	0.00	0.00	0.00	2,692.45
380.00	0.00	380.00	0.00	0.00
859.69	0.00	862.50	0.00	-2.81
862.50	0.00	862.50	0.00	0.00
380.00	0.00	380.00	0.00	0.00
379.99	0.00	380.00	0.00	-0.01
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
-5.25	0.00	0.00	0.00	-5.25
920.00	0.00	920.00	0.00	0.00
862.50	0.00	862.50	0.00	0.00
1,862.19	0.00	922.77	57.68	881.74
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00
380.00	0.00	380.00	0.00	0.00

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93,183.33   870.62   78,950.04   509.76   12,852.91

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## **RV PARK POLICY**

### **General business**

1. Invoicing for the fiscal year will be issued in January/February of the taxation year.
2. The deadline for payment of fees to the Town will be May 1<sup>st</sup>, of each fiscal year.
3. Failure to remit the fee by the deadline may result in the trailer having to be removed and compound interest will be charged at the rate set in the Tax & Fee Structure

### **General Rules of the Park**

1. The privies will only be cleaned while students are hired during the summer months. Failure of council to receive government funding each fiscal year will result in council not being able to fund the cleaning of the privies and general requirements as if funding is approved each year.
2. Any additions to trailers or RVs i.e. patios and decks are subject to our Building Permit Policy.
3. Open fires or fires in barrels etc. will not be permitted during the fire season as established by the Department of Forestry in any given year.
4. Music will only be permitted between the hours of 9:00 am and 12:00 midnight on any given day.
5. Campers are required to keep their campsites clean and tidy at all times.
6. No grey or black water is to be disposed of on the surface of the campgrounds or by underground means linked to the privies.
7. ATV's must only be driven to and from the trailer sites. ATV use in any other area other than on the main park road will not be tolerated. Safety is of utmost importance anywhere on the campgrounds.
8. Driving any vehicle while under the influence of drugs or alcohol is strictly prohibited on the campgrounds.
9. All trailers must be situated with the trailer hitch facing the roadway to the site. This is required to permit easy access for possible removal during a fire or other emergency.

10. For all season users of the park, removing your trailer from the site will require the owner to place an occupancy sign on the site should he/she be returning after a short absence.

#### **FEEES FOR 2024**

Field	\$750.00 plus HST
Private	\$800.00 plus HST
Daily Pass	\$ 20.00 plus HST per day

Daily passes can be obtained at the town office at regular scheduled business hours.

#### **PAYMENT OF FEES**

Annual fees may be paid to the town clerk, either at the Town office during regular scheduled business hours or by mail to the address indicated on your invoice or by email at [townofterranova@nf.aibn.com](mailto:townofterranova@nf.aibn.com)

Daily passes may be paid to the town clerk, either at the Town office during regular scheduled business hours or by email at [townofterranova@nf.aibn.com](mailto:townofterranova@nf.aibn.com) or in advance by mail.

Amendment date: February 15, 2023

**From:** Municipalities NL <tromaniuk@municipalnl.ca>  
**Sent:** May 13, 2025 11:00 AM  
**To:** townofterranova@nf.aibn.com  
**Subject:** MNL Urges Immediate Action to Improve Cellular Service Across N.L.

Municipalities Newfoundland and Labrador

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For Immediate Release  
May 13, 2025

## **MNL Urges Immediate Action to Improve Cellular Service Across Newfoundland and Labrador**

St. John's, NL – In the wake of the recent wildfire emergency in the community of Small Point–Adam's Cove–Blackhead–Broad Cove, Municipalities Newfoundland and Labrador (MNL) is once again calling for immediate action from the Provincial and Federal Governments to address critical gaps in rural cellular service across the province.

The wildfire forced a rapid evacuation of residents, many of whom were left without access to reliable communication. As residents fled their homes and left behind Wi-Fi connectivity, they found themselves without cellular signal—unable to contact loved ones, receive emergency updates, or confirm their safety. In many areas, mobile phones displayed only emergency call functionality, highlighting the real dangers of inadequate infrastructure during a crisis.

This situation is not unique. Across Newfoundland and Labrador, communities continue to report serious connectivity challenges. The recent withdrawal of Bell Canada from a project to expand high-speed internet and cellular service to

Labrador's north coast further emphasizes the urgent need for a comprehensive, government-led strategy to close the digital gap.

"Reliable cell phone coverage is not a luxury – it's a critical lifeline," said MNL President Amy Coady. "For too long, rural and remote communities have been left behind, putting lives at risk when emergencies strike. The recent wildfire emergency underscores how essential connectivity is—not just for staying in touch, but for ensuring no one is left in a dangerous situation without the ability to reach loved ones or emergency services. It's about protecting people, supporting those who live in or visit these regions, and giving peace of mind that help is always within reach."

MNL has long championed the need for improved connectivity. Since members brought this issue forward as a resolution at MNL's annual general meeting last November, MNL has been actively engaging with both Provincial and Federal Government representatives. While initiatives like the Universal Broadband Fund have made important strides in expanding internet access, broadband alone is not enough. Reliable cellular service is a critical component of public safety and emergency preparedness, and it must be prioritized accordingly.

MNL is calling on the federal and provincial governments to renew their commitment to rural connectivity by investing in mobile infrastructure, prioritizing underserved communities, and working with industry partners to ensure equitable service delivery.

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#### **About MNL**

Municipalities Newfoundland & Labrador (MNL) was formed in 1951 as an umbrella organization mandated to represent and support local government in Newfoundland and Labrador. MNL represents the 275 incorporated municipalities in the province that service 89 per cent of the population and their more than 2,000 leaders.

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Municipalities Newfoundland and Labrador

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